



OUTSIDE SERVICES ATTENDANT, SEYMOUR GOLF & COUNTRY CLUB

Seymour Golf and Country Club is North Vancouver's original social network. We've been an integral part of the North Vancouver and North Shore community since 1953, when our course was formed out of the wilderness creating a community for Members who love the game of golf. Known for its superb conditioning, treed fairways and tough greens, Seymour has allowed generations of Members and their children and grandchildren to learn and enjoy the game of golf together, while forging life-long friendships with other North Shore golfers.

Job Overview

The Outside Services Attendant, or “GolfCierge”, will be the center point for service in our Golf Operation. The ‘Cierge meets and greets all Members or Guests at the start and finish of their rounds. The GolfCierge will enhance each Member’s Golf Experience through preparation, communication and most importantly, with attitude! The ‘Cierge will develop an individual relationship with each Member, and understand their unique needs. The ‘Cierge will help arriving Members locate their equipment and assist golfers who have finished their rounds. They will be an integral part of the Golf Services team.

Responsibilities

- Warmly greet Members and Guests and offer appropriate assistance before and after their round.
- Provide information about all Club facilities and amenities.
- Ensure there is a fresh towel for each Member or Guest arriving to play or practice.
- Lift Member bags on or off carts.

- Know where every Member's bag is at all times.
- Handle first tee requests from golfers and provide assistance to them.
- Know the status of the Tee Sheet at all times, ensure it is accurately recording rounds and players, and keep the flow of play on time off the 1st Tee.
- Communicate with other staff to ensure seamless delivery of customer service.
- Ensure all areas around the Pro Shop, 1st Tee and Practice areas are clean and well maintained at all times.
- Be visible, greeting and helping Members and their guests is the top priority for this position.

Qualifications and Requirements

- Customer Service Experience.
- Knowledge of the game of golf is an asset.
- Positive and energetic personality is a must!
- Able to carry sets of golf clubs [weight up to 50 lbs]
- Able to be on feet for the majority of the shift.
- Self-motivated, responsible, passionate.
- Highly developed communication skills in English, written and verbal.

Benefits

- Staff privileges with golf course and practice facilities
- Meal allowance
- Discounts on Pro Shop merchandise

Timing

- May through September (exact dates to be determined)
- Shift times will vary by day
- Shifts will be on Tuesdays through Sundays

If you are interested in joining the Seymour Team, email Trevor McLean: trevor_m@seymourgolf.com .