



## BACKSHOP ATTENDANT, SEYMOUR GOLF & COUNTRY CLUB

Seymour Golf and Country Club is North Vancouver's original social network. We've been an integral part of the North Vancouver and North Shore community since 1953, when our course was formed out of the wilderness creating a community for Members who love the game of golf. Known for its superb conditioning, treed fairways and tough greens, Seymour has allowed generations of Members and their children and grandchildren to learn and enjoy the game of golf together, while forging life-long friendships with other North Shore golfers.

### **Job Overview**

The Backshop Attendant is the driving force behind our Golf Operation. They will greet all Members or Guests at the start and finish of their rounds and prepare or store their equipment. Their goal is to enhance each Member's Golf Experience through preparation, communication and most importantly, with attitude! The Backshop must develop an individual relationship with each Member, and understand their unique needs. Attendants will also operate the Driving Range and Practice Facilities daily. They are an integral part of the Golf Services team.

### **Responsibilities**

- Warmly greet Members and Guests and offer appropriate assistance before and after their round.
- Prepare all Members golf clubs before they arrive to play and store them once used.
- Ensure there is a fresh towel for each Member or Guest arriving to play or practice.
- Operating the Driving Range and the retrieval of golf balls with our Range Picker.
- Know where every Member's golf bag is located in setup is at all times.
- Handle first tee requests from golfers and provide assistance to them.
- Operation of Golf Carts, preparing them for play and washing them when dirty.
- Communicate with other staff to ensure seamless delivery of customer service.
- Ensure all areas around the Pro Shop, 1<sup>st</sup> Tee and Practice areas are clean and well maintained at all times.
- Be visible, greeting and helping Members and their guests is the top priority for this position.

## **Qualifications and Requirements**

- Customer Service Experience
- Knowledge of the game of golf is an asset
- Positive and energetic personality
- Able to carry sets of golf clubs [weight up to 50 lbs]
- Able to be on feet for the majority of the shift
- Self-motivated, responsible, passionate
- Highly developed communication skills in English, written and verbal

## **Benefits**

- Staff privileges with golf course and practice facilities
- Meal allowance
- Discounts on Pro Shop merchandise

## **Timing**

- September – October Full Time (exact dates to be determined)
- Shift times will vary by day
- Weekday Mornings are a necessity.

If you are interested in joining the Seymour Team, email Trevor McLean: [trevor\\_m@seymourgolf.com](mailto:trevor_m@seymourgolf.com)